

Personal Support

Hello,

Our supplier just finished production and we need help with shipping.

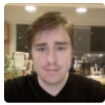
1. Do you recommend ocean or air freight based on this information?

Weight: 82 kgs

Volume: 0.75 cbm (m3)

2. Can you recommend a freight forwarder?

3. How do we make sure the cargo is insured?



Fredrik Gronkvist

Hi William,

1. Airfreight in this case

2. Yes, I'll get back to you later today with a few suggestions. I assume you intend to ship to the US?

3. We'll need to inform the freight forwarder.

Personal support allows you to ask questions to our expert team based in Hong Kong S.A.R (China). You will have access to support for the duration included in the Sourcing Report version you buy.

What kind of support do you offer?

1. Answer questions about the manufacturing and importing process
2. Answer questions about shipping and logistics
3. Answer questions about quality control and lab testing
4. Offer our advice in case you run into issues with a supplier
7. Referring to our partner network which includes shipping companies, lab testing companies, quality inspection companies, and others

However, we do **not** actively manage the process, engage directly with suppliers to discuss prices, resolve disputes, and negotiate order terms.